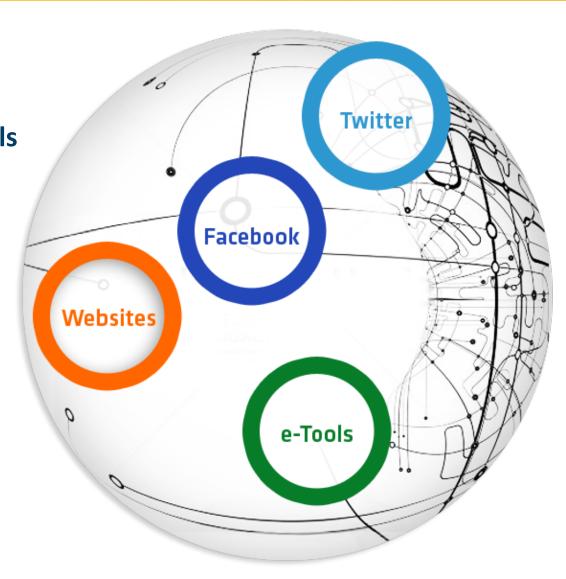






The most effective online tools for grassroots organizing groups are the *trailing* technologies – websites, e-tools, Facebook, Twitter – not emerging or disruptive technologies.

Allen GunnFounder, Aspiration Tech





I start by spending a lot of time learning the fundamentals and architecture of a piece. I have to have a thorough understanding of the heart of the music before I can improvise.

Bill EvansJazz Pianist





An ecosystem is a community of living organisms (plants, animals, microbes, and people) in conjunction with the nonliving components of their environment (things like air, water, mineral soil, and tools), interacting as a system.





The word ecosystem captures the essence of the online world because it's about:

- Complexity
- Interactivity
- Living and nonliving elements, and
- Systems





It's useful to conceive of our online work as being composed of three core elements:

- The tools
- The content
- The mechanics





The Tools

- Databases
- Websites
- E-Advocay Tools
- Facebook
- Twitter





The Content

- Text
- Still Images
- Video





The Mechanics

Double meaning:

- A mechanic—a person who makes things work
- Mechanics—the practical nuts and bolts of how things work





Questions Related to Your Online Choices

- Meta/strategic questions the why
- Tactical questions the what
- Practical questions the how



Meta/Strategic Questions:

- How can I best use online tools to build to scale?
- Are we reaching people in a way that's actually building our base?

- Is there any evidence that we're moving more people to action?
- How do we present complex ideas online?
- How do we align and integrate our online and offline work so they build on and amplify each other?
- How do our online activities advance our over-arching strategy and goals?



Tactical Questions:

- What's the best tool to reach our audience?
- What's the best time to send things out?
- What's the best way to get people's contact information?

What do we do next?



Practical Questions:

- Who's going to get this specific piece of work done?
- How do we generate the content we need?
- How do we get the data we need?
- Do we have the skills and resources to do what we want to do?
- If not, how do we get them?



More Critical and Deep Questions:

What's the role of this tool? What function does it play? What does it do best?

- How does this tool relate to the other core online tools?
- What primary audience(s) does this tool reach best?
- What tone/emotion works best with this tool?
- What skills are needed to use this tool well?
- Who in my organization should be using this tool routinely?
- What's the best content for this tool and how do we create it?